# Communicating labour market data: Effective use of outreach channels

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### **Eugenia Goh**

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- Involved in the production of official labour market statistics and conducts in-depth statistical research to identify labour market trend, supporting policy evaluation through data-driven insights
- Collaborates actively with academic institutions, government agencies, and other stakeholders on data-sharing and research, and delivers talks to tertiary students on evolving labour market trends
- Presents at internal and cross-agency forums on Singapore's labour market developments, including international conferences



## **Manpower Research and Statistics Department**

National Statistical Agency on labour market statistics in Singapore

#### Our work and services

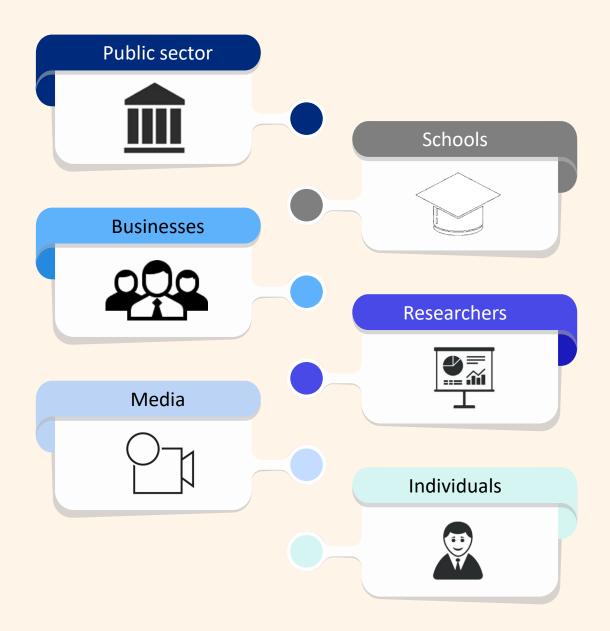
We collect, analyse, and disseminate essential statistical information on Singapore's labour market

We serve diverse user communities by providing products and services that are objective, timely, accurate and

relevant

Our reports, tables, interactive charts, videographics and infographics can be accessed via <a href="stats.mom.gov.sg">stats.mom.gov.sg</a>

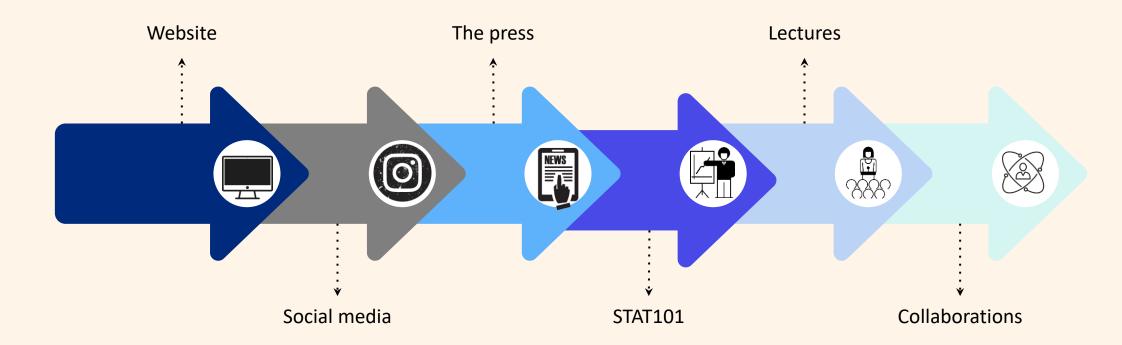




## Our key stakeholders



## Our main outreach channels





## Our website: mom.stats.gov.sg



#### **WELCOME TO**

#### **MANPOWER RESEARCH & STATISTICS DEPARTMENT**

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### Unemployment Rate

2.8%<sup>P</sup>

Resident (Jul 2025)







#### **Employment Change**

+8,400<sup>P</sup>

Workers (excl. Migrant Domestic Workers) (2Q 2025)





#### Job Vacancy

164

Job Vacancies per 100 Unemployed Persons (Mar 2025)





#### Job Vacancy

81,100 <sup>↑</sup>

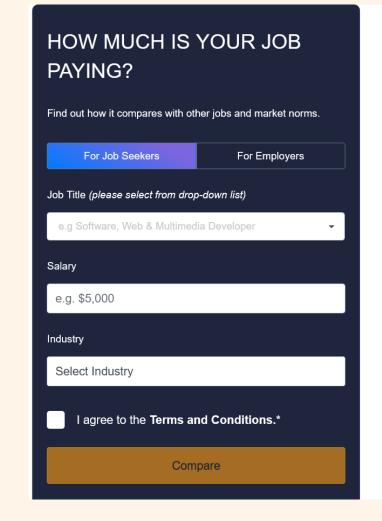
Job Vacancies (Seasonallyadjusted) (Mar 2025)





## Interactive benchmarking tools

For individuals and businesses





#### GENERATE BENCHMARKING TOOL

Fill out the form and click 'Compare' to retrieve your results.

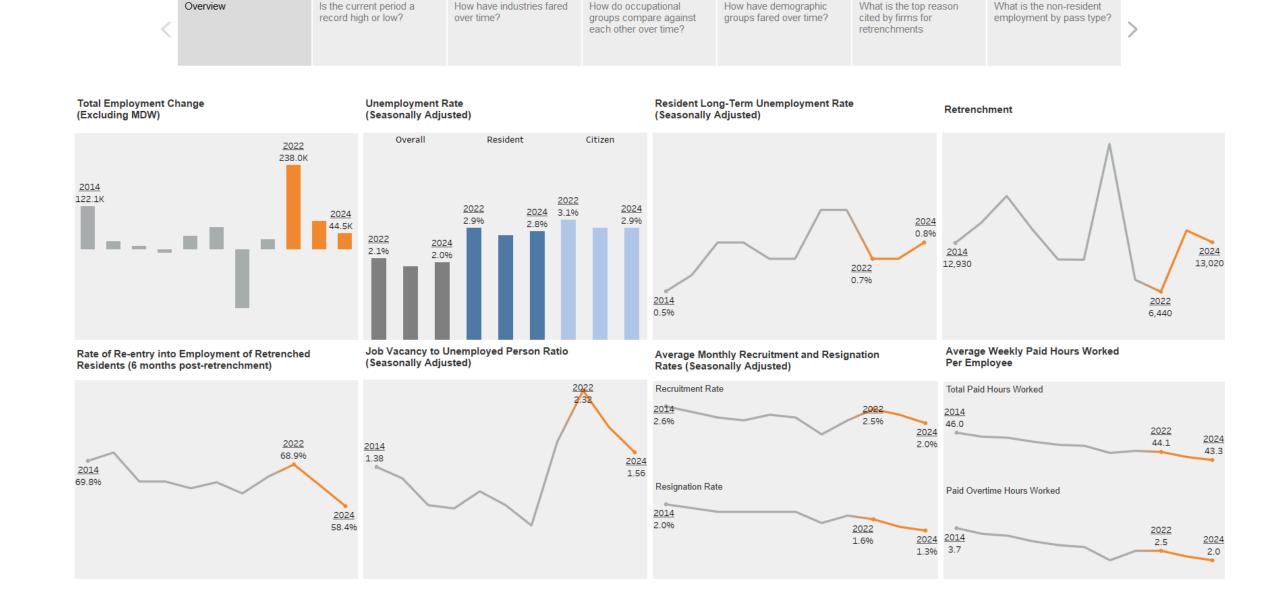
#### Notes

- 1. Monthly salary refers to gross wage, which is the sum of monthly basic wage, overtime payments, commissions, allowances, and other regular cash payments. It is before deduction of employee CPF contributions and personal income tax and excludes employer CPF contributions, bonuses, stock options, other lump sum payments and payments-in-kind.
- 2. Data are from the Occupational Wage Survey 2023, Manpower Research & Statistics Department, MOM.
- 3. Download the data at https://go.gov.sg/ows



## Tableau dashboards that accompany each release

For users who prefer a visual storytelling



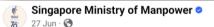
## Harnessing the power of social media

Beyond traditional media, we also utilise social media such as Instagram and TikTok for greater outreach









MOM's Labour Market Report 1Q 2025 showed that Singapore's labour market continued to grow in the first quarter of 2025, but at a slower pace. Key highlights include:

- ✓ Total employment continued to grow at a slower pace. Resident employment growth was seen in the Health & Social Services and Financial & Insurance Services sectors.
- The number of job vacancies increased from 77,500 in December 2024 to 81,100 in March 2025.
- ✓ Retrenchments declined slightly from 3,680 in 4Q 2024 to 3,590 in 1Q 2025, while the resident re-entry rate into employment within 6 months post-retrenchment improved.

To all employers and workers - the Government will continue to monitor the global situation closely. Do press on with transformation and upskilling, adapt to changes, and seize new opportunities!

## Technical briefings for the media

To highlight our latest releases, as well as explain technicalities of the data



## MOM team gathering and analysing labour market data busier than usual amid Covid-19

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Customer experience officer Vincent Chen (left) and market research surveyor Nur Asfarina Mohd Ishak working at MOM's Manpower Research and Statistics Department.

ST PHOTO: KELVIN CHNG

Joanna Seow		Follow topic:	Ministry of Manpower +		
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SINGAPORE - From being shouted at by angry respondents to having to teach a crash course in labour market terms like "short work week" and "temporary layoffs", work as a Manpower Research and Statistics Department (MRSD) survey interviewer has its fair share of challenges.

The job involves calling up companies or households to help them, or remind them to, submit their responses to the Ministry of Manpower's surveys.

Some companies also take the chance to complain about other things such as CorpPass or foreign work pass issues, said Mr Vincent Chen, 27, an interviewer. He helps raise such cases to their

## Beyond the numbers

To help people understand our work beyond the data we release, we also go behind the scenes via the press and our own newsletters



## Labour market talks at universities



Guest lectures at universities about emerging labour market trends



General labour market talks about how students could utilise the latest data for job search



## Collaborations with academia on joint studies

### **Update on Singapore's Adjusted Gender Pay Gap**

MRSD INFOGRAPHIC

#### In 2023,

full-time female employees aged 25 to 54<sup>1</sup>
earned **14.3%** lower than
their male counterparts,
narrowing from 16.3% in 2018.



## After accounting for human capital and labour market factors, the adjusted gender pay gap in 2023 is 6.0%,

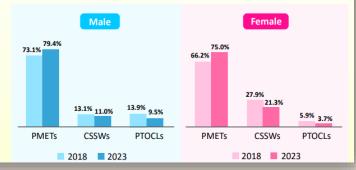
lower than the 6.7%<sup>2</sup> in 2018.

Decomposition of Unadjusted Median Gender Pay Gap in 2023

Among the factors examined, occupation differences remained the **key driver** in 2023, accounting for 6.1%-pts of the unadjusted gender pay gap.



From 2018 to 2023, the gender pay gap narrowed as the occupational profile of females improved more than the improvement seen for men.





## Measures of success and awareness

Positive feedback

From stakeholders



Less misinterpretations

More utilising labour market data accurately





Increasing page views

2.3 million page views in 2024



Increasing partnerships, collaborations

